

- January 2012 NISO Report: Making Good on the Promise of ERM. Full report available at:
http://www.niso.org/apps/group_public/download.php/7946/Making_Good_on_the_Promise_of_ERM.pdf
 - Section 4 addresses workflow problems
 - The bibliography contains a wealth of articles on all aspects of ERM
 - An additional appendix contains many examples of ERM workflows
- Appendix B of the Electronic Resource Management: Report of the DLF ERM Initiative (2004). Full report available at:
<http://old.diglib.org/pubs/df102/index.htm>